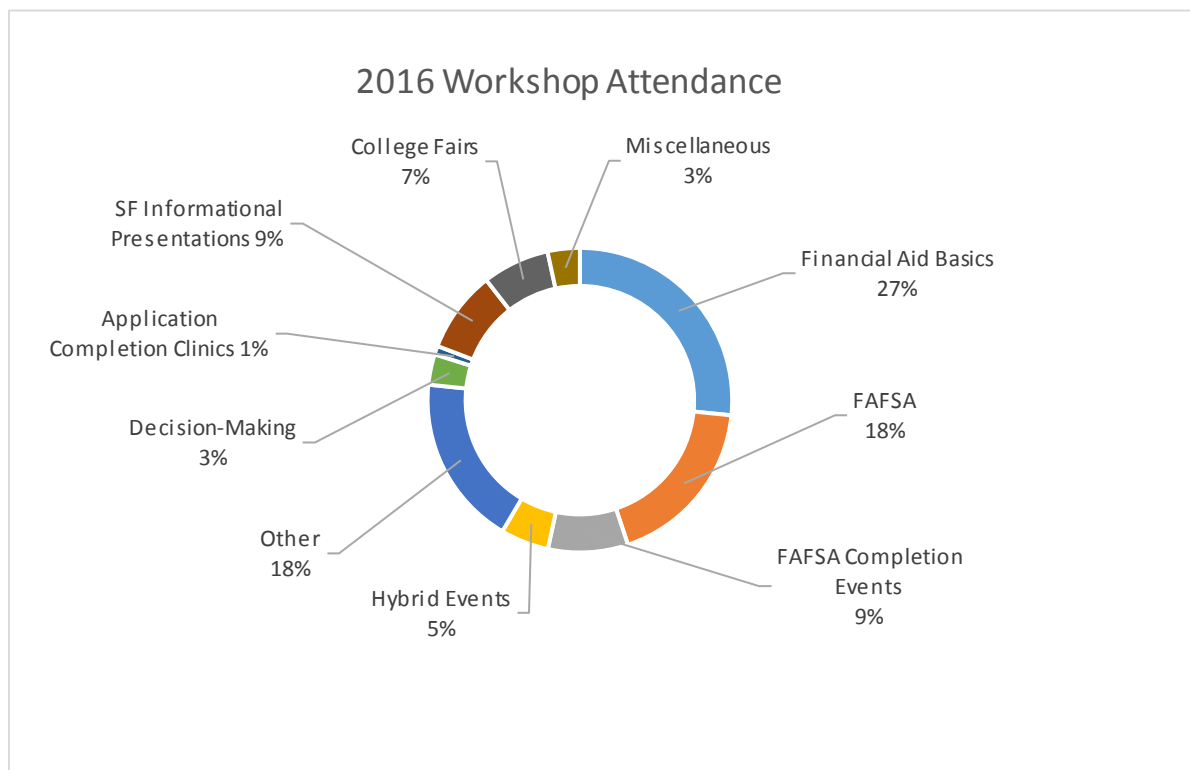


2016 Student Advising Program Report

Workshops

The Scholarship Foundation of St. Louis' Student Advising Program offers an array of workshops, which are designed to provide objective information to support students and families in navigating the financial aid process and promote informed decision-making.

Workshop Type	Number of Workshops	Participant Numbers
Financial Aid Basics	24	934
FAFSA	20	643
FAFSA Completion Events (e.g., FAFSA Frenzy)	11	298
Hybrid Events (e.g., combo of completion event and workshop or multiple workshops)	8	180
Other (Borrowing Basics; I've Borrowed, Now What?; Knowledge is Power, etc.)	7	637
Decision-Making: Using Award Letters to Assess Affordability	5	114
Application Completion Clinics	5	32
SF Informational Presentations	4	305
College Fairs/Tabling Events	4	250
Miscellaneous	3	120



Scholarship Foundation staff and board volunteers conducted **91** workshops, presentations, clinics, and other outreach efforts. In total, these efforts reached **3,513** individuals to provide information and education on financial aid, FAFSA, informed decision-making, and the programs and services offered by The Scholarship Foundation.

Site Visits

Site visits are regularly occurring visits (e.g., weekly, every other week) to partner high schools¹; during these visits, Student Advisors work with students one-on-one or in small groups completing tasks related to the financial aid process, including many of the same activities outlined below in one-on-one advising (e.g., FAFSA completion and corrections; verification; dependency overrides; and conversations regarding affordability). Although indirectly addressing persistence, much of the work conducted in site visits addresses **access** to college.

Student Advisors conducted **114** site visits in 2016; in those visits, Student Advisors met with **543** students and engaged with these students approximately **930**² times.

Partner High School	Number of Site Visits³
Northwest	26
Collinsville	20
North Tech	20
Ritenour	20
Hazelwood West	11
Grandview	9
Cahokia	8

One-On-One Advising:

Additionally, Student Advisors held **605** individual advising appointments with students; many students met with an advisor multiple times, **284** unique students received support, guidance, and advising through these appointments. Although many appointments are related to access, much of this advising work is focused on supporting **persistence** of Scholarship Foundation interest-free loan and grant recipients. These appointments covered many different topics⁴, including:

- 183 appointments pertained to issues of affordability (e.g., award letter comparison, debt management);
- 225 appointments assisted students in navigating Scholarship Foundation processes such as applying for funding, renewing awards, or completing repayment-related paperwork;
- 191 appointments discussed financial aid-related concerns or challenges (e.g., appeal, back balance, verification paperwork);
- 213 appointments supported FAFSA completion efforts, including corrections and troubleshooting Federal Student Aid (FSA) ID problems;
- 115 appointments related to academic matters;
- 48 phone conversations were successfully completed with first-time freshmen students for a first semester check-in;
- 29 appointments provided referrals for support with basic needs (e.g., rent or food assistance) and/or involved supporting a student experiencing psycho/social/emotional challenges.

¹ Schools are selected based on the number and percentage of students receiving Free or Reduced Lunch, college enrollment rates, and FAFSA completion data.

² This is an approximation of total conversations with students.

³ Numbers for site visits and student engagement are lower at Hazelwood West, Grandview, and Cahokia due to 2016 partnership being limited to the spring 2016 semester.

⁴ Many appointments cover multiple topics. For example, a student may require support with FAFSA completion and renewing Scholarship Foundation funds.